
ITBOT FINANCIAL QUICK USER GUIDE

<http://www.bnxnetworks.com>

Version:1.0.9



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User Types

- **Super Admin:** Full access to all features and administrative controls.
- **Admin: 5 admins** who will have access to features specified by the Super Admin.
- **User:** Basic access to personal and system management features. **5,000 users**, which can include **PCs, servers, or human** users.
- **Guest User:** Same features as Users, with potential view-only access.

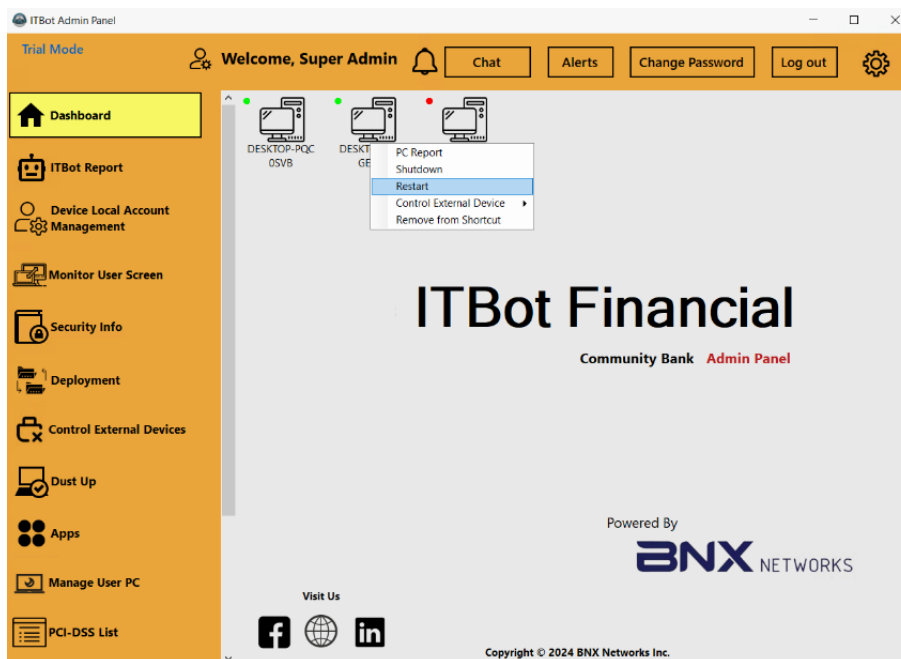
General

- **Control Corporation Servers & PCs:** Enables admins to manage and monitor all Servers and PCs within the organization, ensuring seamless operation and maintenance.
- **Banking (ATM Control):** Features specifically designed for ATM systems, including PCI DSS compliance, local and vendor account management, drive encryption, and enhanced security controls to protect against unauthorized access and ensure safe transactions.
- **Security Control:** Focuses on maintaining security protocols, managing access, and protecting sensitive information within the banking environment.

Operations

Super Admin Operations

- **Dashboard:** Instantly manage PCs with a customizable dashboard, providing instant access to reports, and one-click controls for shutdown, restart, and external device management.



- **Alert System:** Configurable alerts with email notifications for major issues.

ID	Username	Alert Message	Priority	Time	Alert Type
249	user10	Command execute...	Low	2024-06-11 10:16:4...	Success Message
248	user10	Command execute...	Low	2024-06-11 10:14:0...	Success Message
246	user10	Command execute...	Low	2024-06-11 10:12:0...	Success Message
164	user10	1.8 GB free of 14....	High	2024-06-11 09:3...	Drive Memory Low
161	user8	User user8 has be...	Medium	2024-06-11 22:2...	Activity Changed
159	user8	Device: twinmos, ...	Medium	2024-06-11 22:1...	Device Inserted
158	user8	User user8 has be...	Medium	2024-06-11 21:5...	Activity Changed
157	user8	TeamViewer, pro...	High	2024-06-11 21:4...	Restricted App
156	user8	WriteDump.exe, ...	High	2024-06-11 21:4...	Restricted App
155	user8	tv_x64.exe, porta...	High	2024-06-11 21:4...	Restricted App
154	user8	tv_w32.exe, porta...	High	2024-06-11 21:4...	Restricted App
153	user8	TeamViewer_Serv...	High	2024-06-11 21:4...	Restricted App
152	user8	TeamViewer_Not...	High	2024-06-11 21:4...	Restricted App
151	user8	TeamViewer_Des...	High	2024-06-11 21:4...	Restricted App
150	user8	TeamViewer.exe, ...	High	2024-06-11 21:4...	Restricted App
149	user8	TeamViewer, pro...	High	2024-06-11 21:4...	Restricted App
148	user8	WriteDump.exe, ...	High	2024-06-11 21:4...	Restricted App
147	user8	tv_x64.exe, porta...	High	2024-06-11 21:4...	Restricted App
146	user8	tv_w32.exe, porta...	High	2024-06-11 21:4...	Restricted App

- **Access & Monitor:** Detailed user PC information, reports, user online time & activity, login activity, and camera access.

Username	Host Name	OS Name	OS Version	Product ID	OS Installation Date	System Manufacturer	System Model	Processor	Cores	Processor Model	RAM	RAM Serial Number	Motherboard Serial Number
user1	DESKTOP-FQ0GEGD	Microsoft Windows 10 Enterprise 2016 LTSC	10.0.14393 N/A Build 14393	00380-20485-RS	7/16/2024 1:04 AM	HP	HP Laptop 14 G1xxx	AMD Ryzen 3 5300U with Radeon Graphics	4	[0]: AMD64 Family 23 Model 134 Stepping 1 AuthenticAMD ~2595 Mhz	7502	F04D05900	PIFTP048H1D3AK
user2	DESKTOP-1S41819	Microsoft Windows 10 Enterprise LTSC Evaluation	21H2 10.0.19044 N/A Build 19044	00477-10000-00	7/16/2024 5:44 AM	Dell Inc.	Inspiron 15 3520	12th Gen Intel(R) Core(TM) i5-1235U ~1400 Mhz	10	[0]: Intel64 Family 6 Model 154 Stepping 4 GenuineIntel ~1400 Mhz	16089	382051F3_30205212	/5PMFRW3/WHCMV004
user3	DESKTOP-PQC0SVS	Microsoft Windows 10 Pro	22H2 10.0.19045 N/A Build 19045	00330-80000-00	9/19/2023 8:16 AM	Dell Inc.	Inspiron 15 5510	11th Gen Intel(R) Core(TM) i5-11320H @ 3.20GHz	4	[0]: Intel64 Family 6 Model 140 Stepping 2 GenuineIntel ~2496 Mhz	7931	410F7472_410F71A5	/USKHG3/CNWS0014

➤ **Local User Management:** Manage local and vendor accounts, with instant and automatic password updates every 90 days.

Username	Password	Last Set Password Time	Privilege	Role	Account
user1		8/12/2024 4:43:23 PM	Administrator	userpc	BNASSET011
user1		8/12/2024 4:06:41 PM	Standard User	userpc	BUser1
user1		8/21/2024 3:40:59 PM	Standard User	userpc	test
user1		8/25/2024 9:03:37 AM	Standard User	userpc	test5
user1		8/26/2024 2:56:45 PM	Administrator	userpc	vendor1
user1		8/26/2024 2:56:47 PM	Standard User	userpc	vendor2
user1		8/26/2024 2:56:50 PM	Standard User	userpc	vendor3
user1		8/26/2024 2:56:53 PM	Standard User	userpc	vendor4
user1		8/26/2024 2:56:56 PM	Standard User	userpc	vendor5
user3		8/18/2024 11:39:44 AM	Standard User	userpc	Hindia
user3		7/4/2024 8:31:40 AM	Standard User	userpc	Sara
user3		8/25/2024 5:03:07 PM	Administrator	userpc	us1
user2		8/26/2024 2:57:15 PM	Standard User	userpc	vendor1
user2		8/26/2024 2:57:16 PM	Standard User	userpc	vendor2
user2		8/26/2024 2:57:21 PM	Standard User	userpc	vendor3
user2		8/26/2024 1:33:45 PM	Standard User	userpc	test1
user2		8/18/2024 9:19:53 AM	Standard User	userpc	user1
user2		8/26/2024 2:57:00 PM	Standard User	userpc	vendor1
user2		8/26/2024 2:57:03 PM	Standard User	userpc	vendor2
user2		8/26/2024 2:57:06 PM	Standard User	userpc	vendor3

Change User Priv. dialog for user1:

- Local Account: BNASSET011
- Current Privilege: Administrator
- Select Account Type: [Dropdown]
- Change Privilege: [Button]

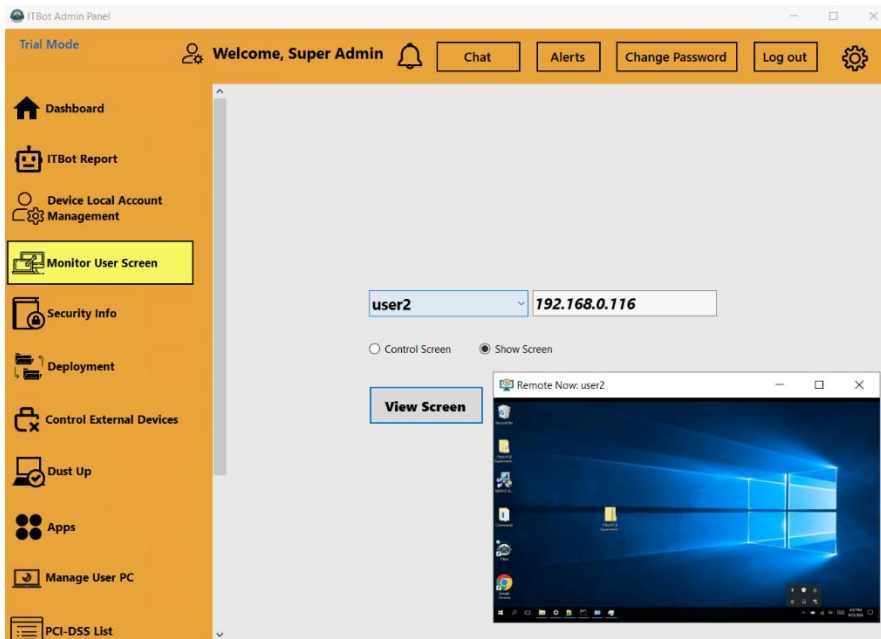
Vendor Password Management interface:

- Vendor: [Dropdown]
- Change All Vendor Password: [Button]
- Refresh: [Button]

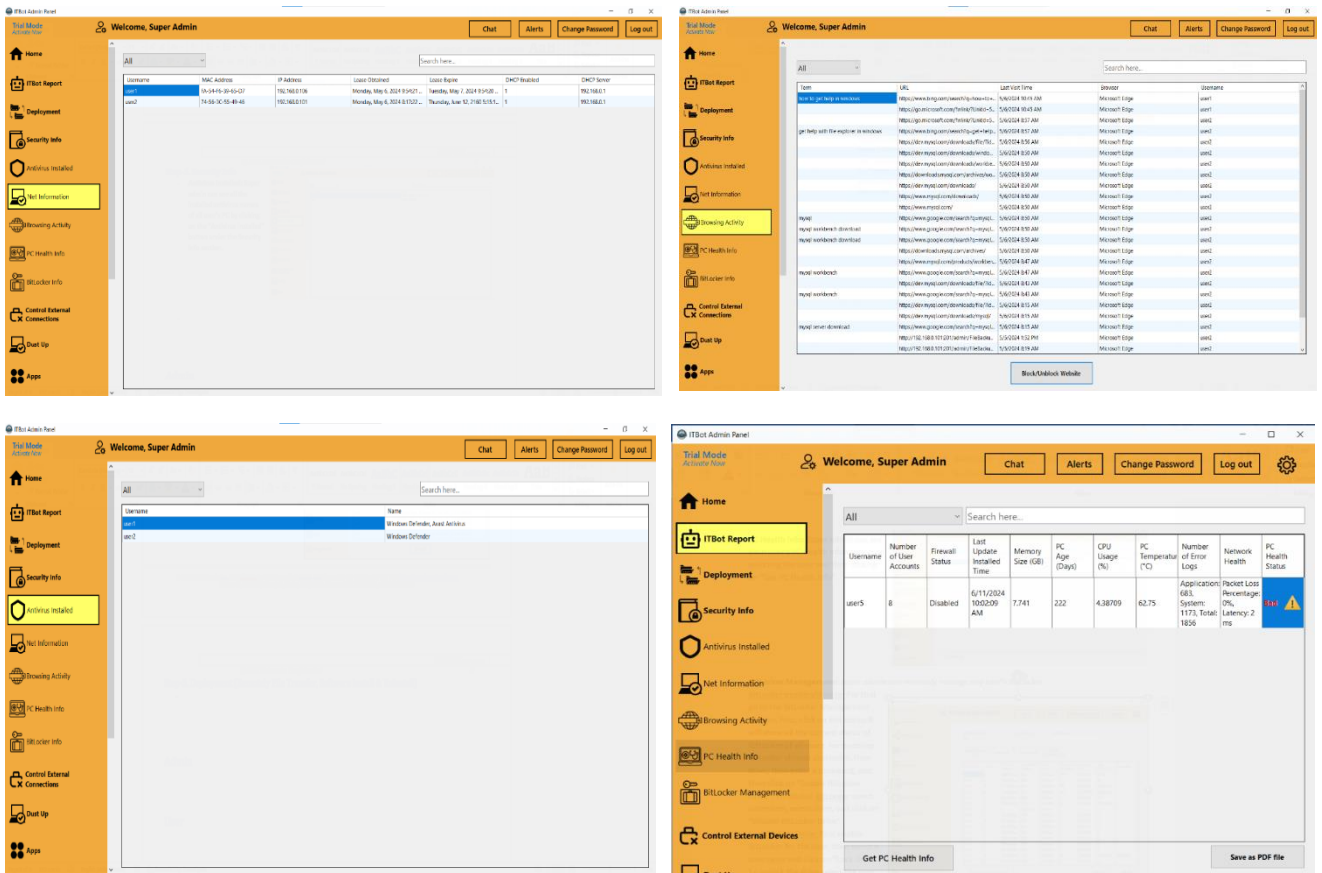
Username	Date	Event Type	Account Name	Computer Name
user2	22-September-2024 4:32	Logon	DESKTOP-FQ0GEGD\BU...	DESKTOP-FQ0GEGD
user2	22-September-2024 4:28	Logon	DESKTOP-FQ0GEGD\BNA...	DESKTOP-FQ0GEGD
user2	22-September-2024 4:27	Logon	DESKTOP-FQ0GEGD\BNA...	DESKTOP-FQ0GEGD
user2	22-September-2024 4:02	Logon	DESKTOP-FQ0GEGD\BU...	DESKTOP-FQ0GEGD
user2	22-September-2024 3:55	Logoff	DESKTOP-FQ0GEGD\BU...	DESKTOP-FQ0GEGD
user2	22-September-2024 3:42	Logoff	DESKTOP-FQ0GEGD\BU...	DESKTOP-FQ0GEGD
user2	22-September-2024 3:23	Logoff	DESKTOP-FQ0GEGD\BU...	DESKTOP-FQ0GEGD
user2	22-September-2024 3:13	Logon	DESKTOP-FQ0GEGD\BU...	DESKTOP-FQ0GEGD
user2	22-September-2024 3:12	Logoff	DESKTOP-FQ0GEGD\BNA...	DESKTOP-FQ0GEGD
user2	22-September-2024 3:12	Logoff	DESKTOP-FQ0GEGD\BU...	DESKTOP-FQ0GEGD
user2	18-September-2024 8:54	Logon	DESKTOP-FQ0GEGD\BNA...	DESKTOP-FQ0GEGD
user1	18-September-2024 8:46	Logon	AzureAD\SaraMahjabinH...	DESKTOP-PQC0SVS\ighj
user2	17-September-2024 5:36	Logoff	DESKTOP-FQ0GEGD\BU...	DESKTOP-FQ0GEGD
user2	17-September-2024 5:31	Logoff	DESKTOP-FQ0GEGD\BU...	DESKTOP-FQ0GEGD
user2	17-September-2024 5:31	Logoff	DESKTOP-FQ0GEGD\BNA...	DESKTOP-FQ0GEGD
user1	17-September-2024 5:01	Logoff	AzureAD\SaraMahjabinH...	DESKTOP-PQC0SVS\ighj
user2	17-September-2024 3:13	Logon	DESKTOP-FQ0GEGD\BNA...	DESKTOP-FQ0GEGD

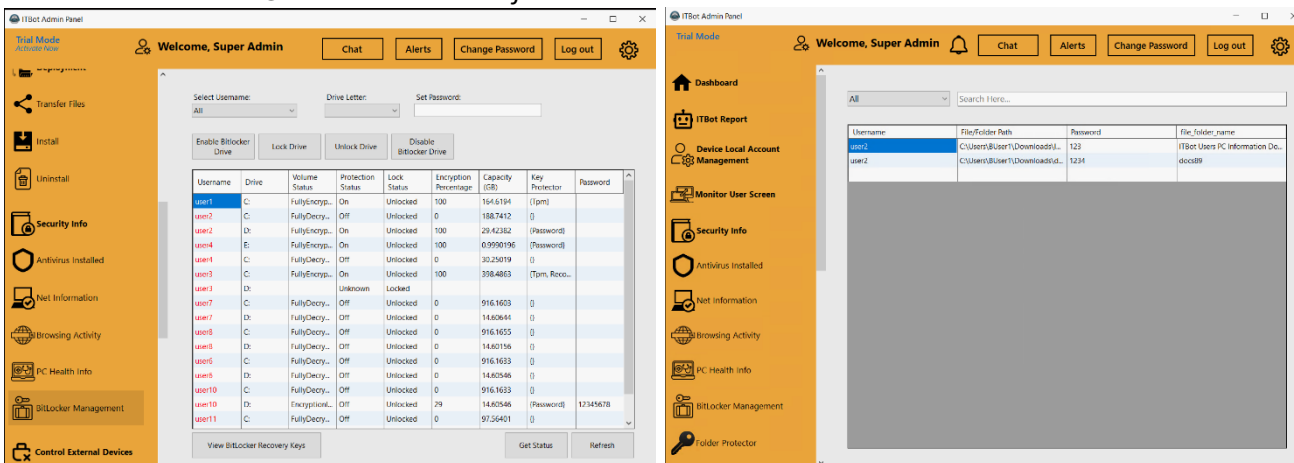
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➤ **Remote Access:** Control or view users' PC screens.

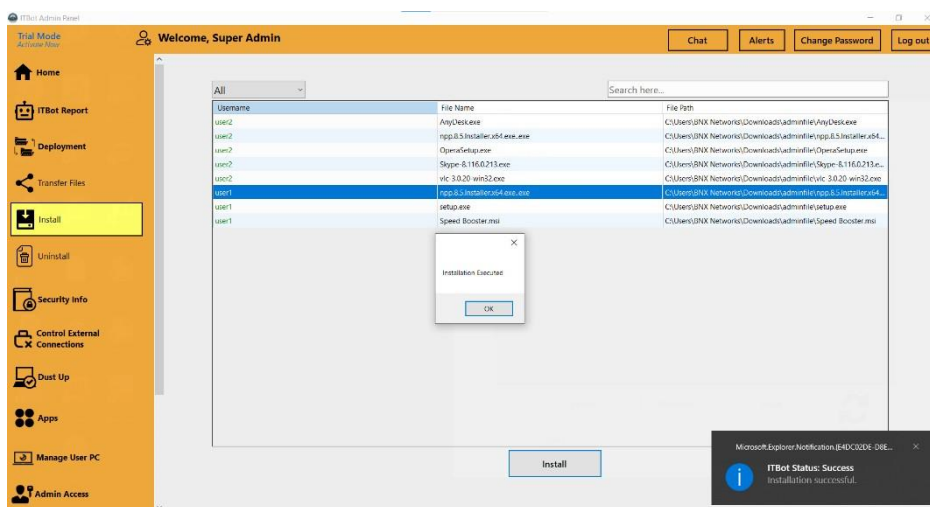
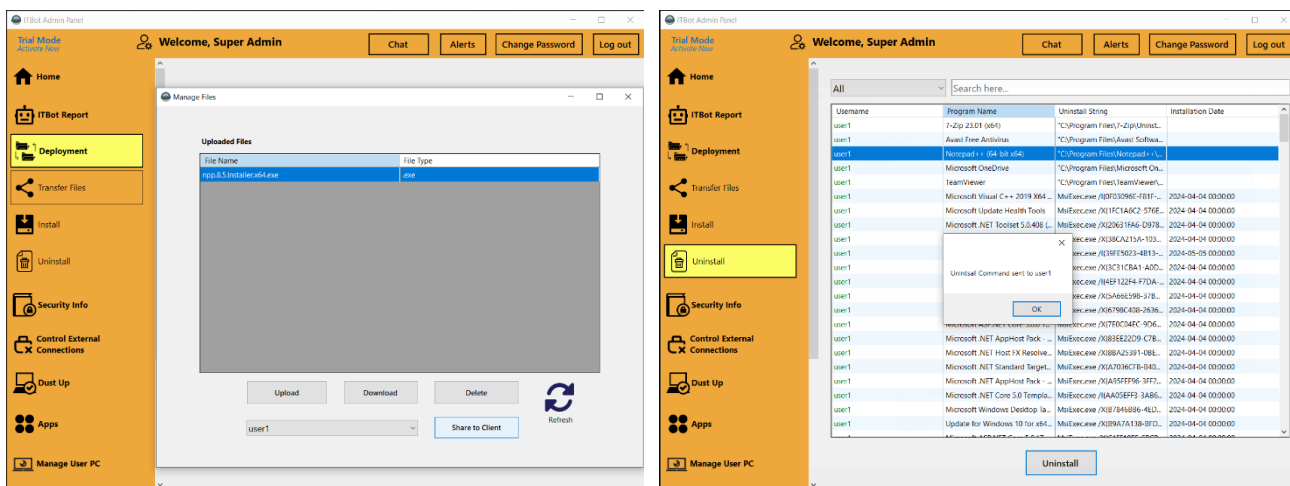


➤ **Cyber Security Info:** Monitor antivirus, network info, browsing activity, PC activity, folder & file protection, and BitLocker Management.

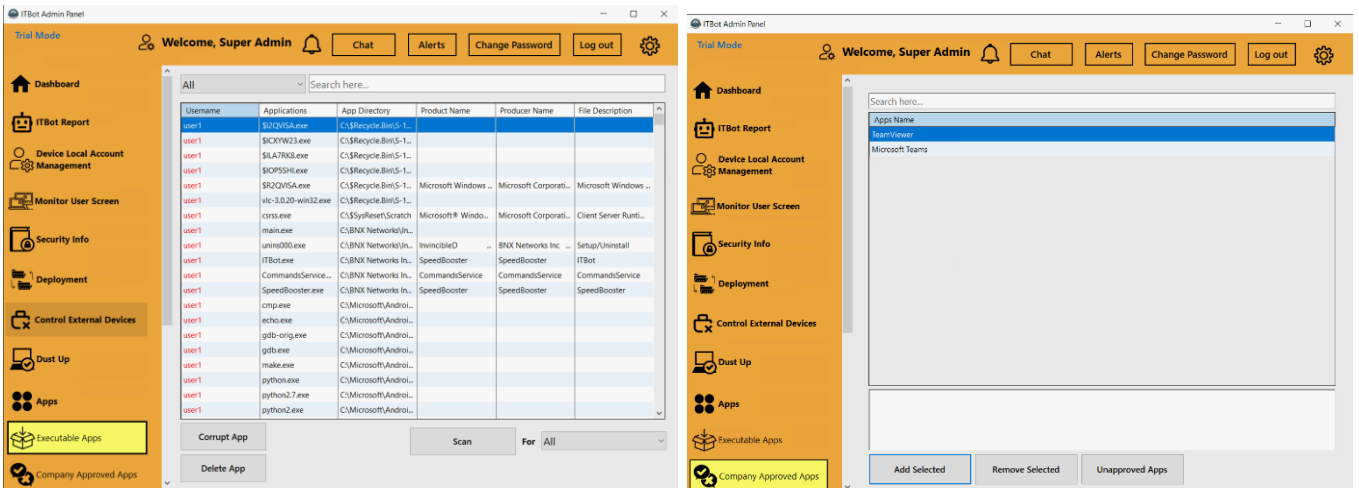




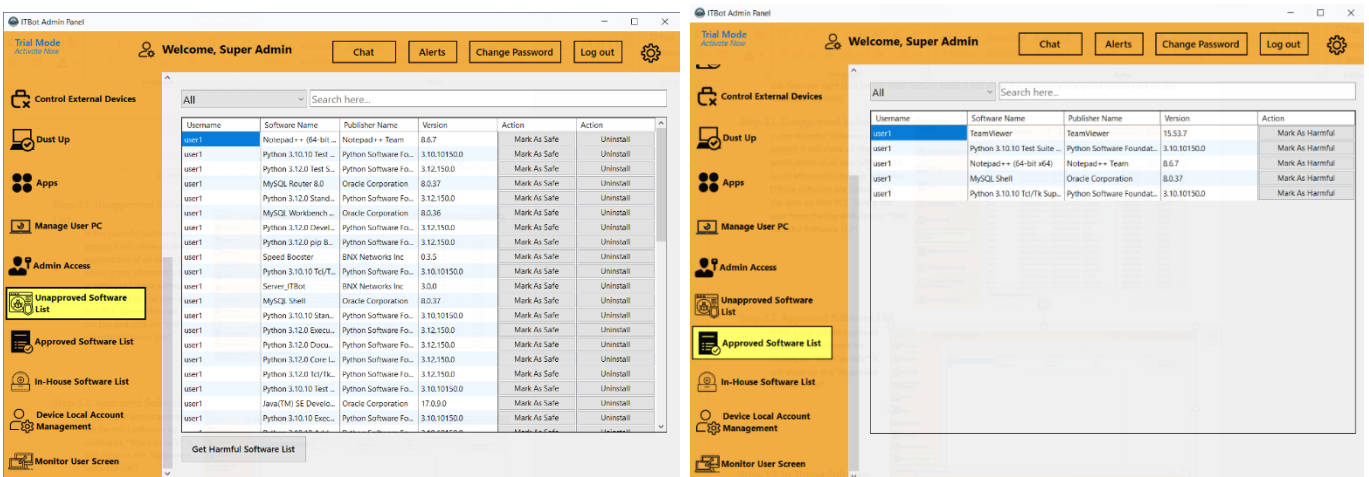
Deployment: Manage file transfer, software installation, and uninstallation.



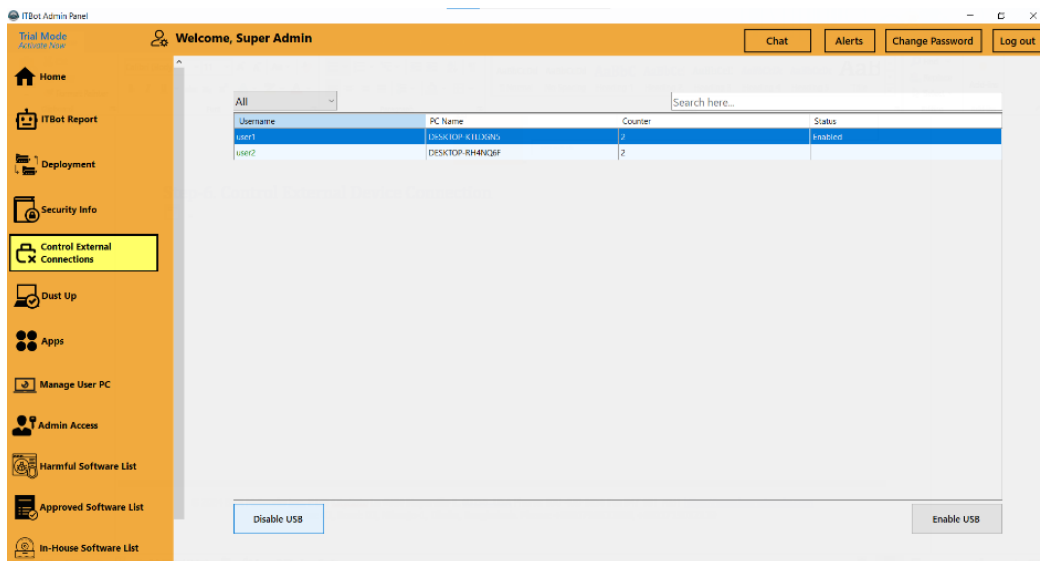
➤ **Scan Harmful Apps:** Scan, restrict, or delete harmful apps.



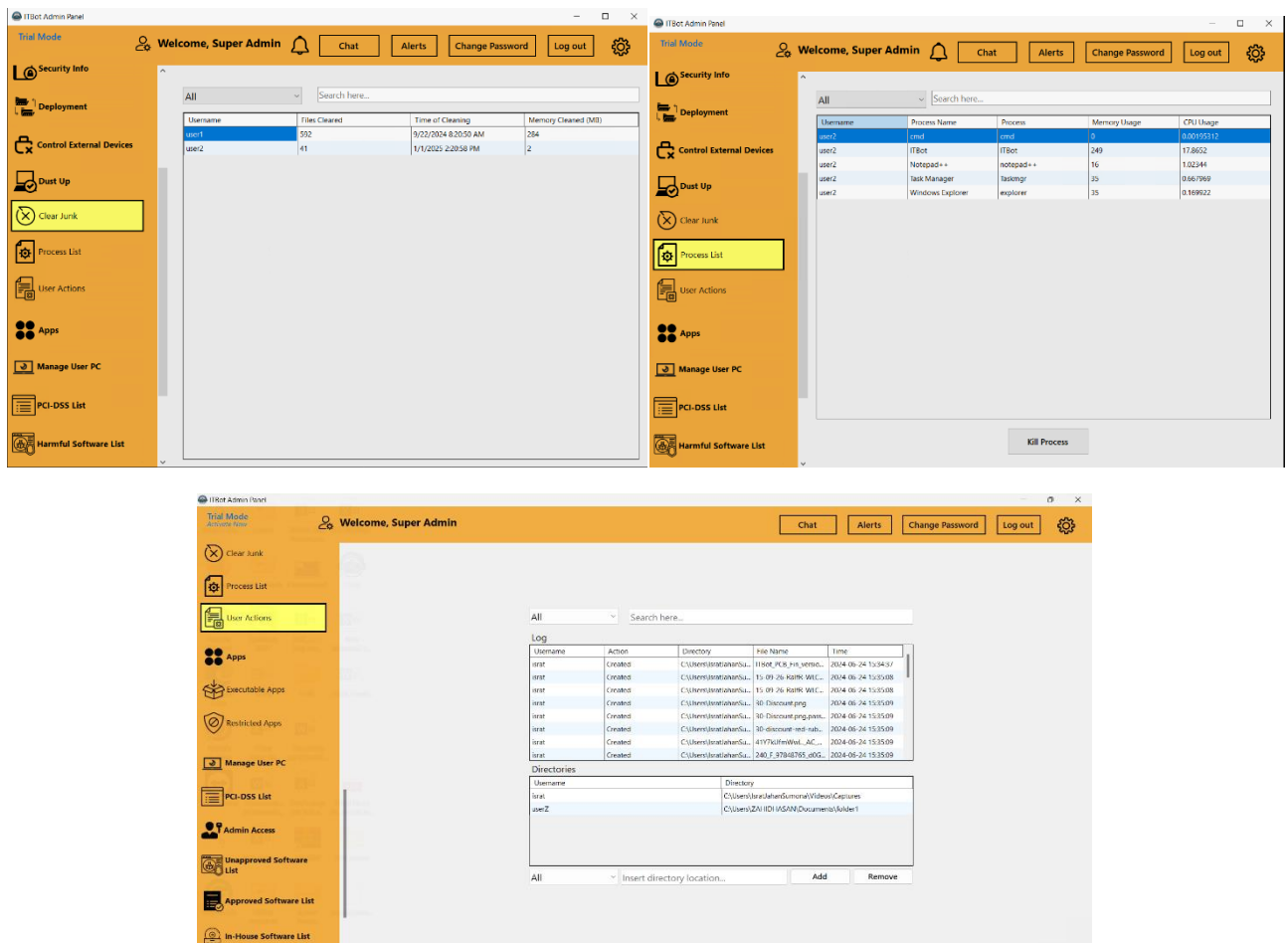
➤ **Monitor Software:** Manage software lists and approvals.



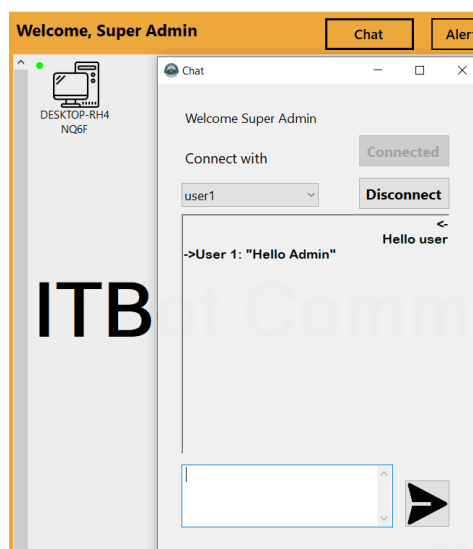
➤ **Control External Devices:** Manage USB and phone storage access.



➤ **Optimize & Boost Speed:** Clear junk files, manage processes, and monitor PC activity.



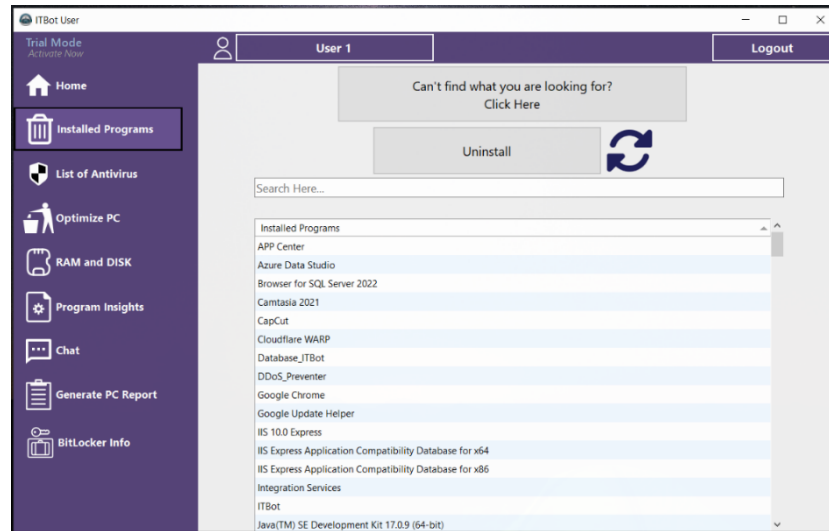
➤ **Chat:** Instant communication for quick user support and troubleshooting.



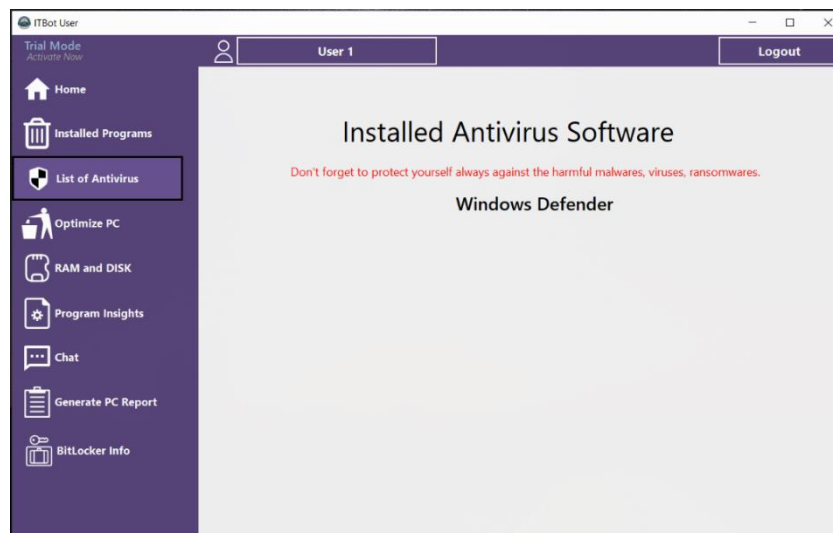
➤ ****Admin features mirror those of the Super Admin, but access is restricted based on Super Admin assignments.**

User Operations

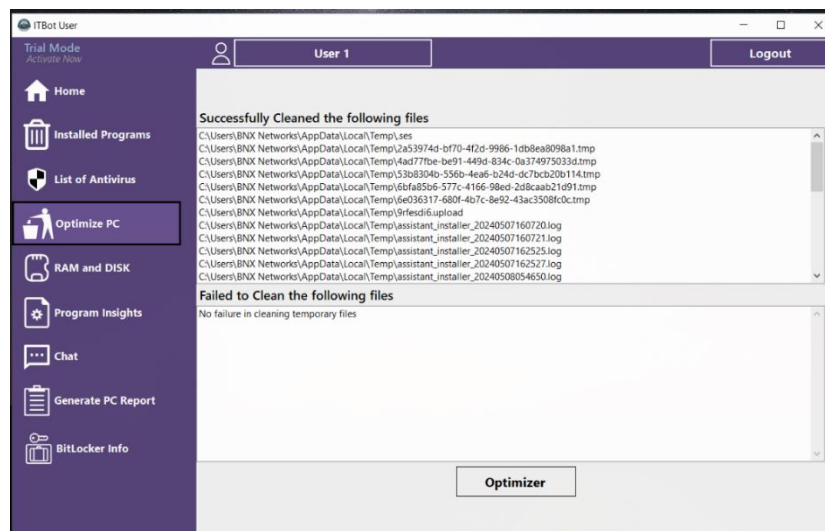
- **View Installed Programs:** View and uninstall programs.



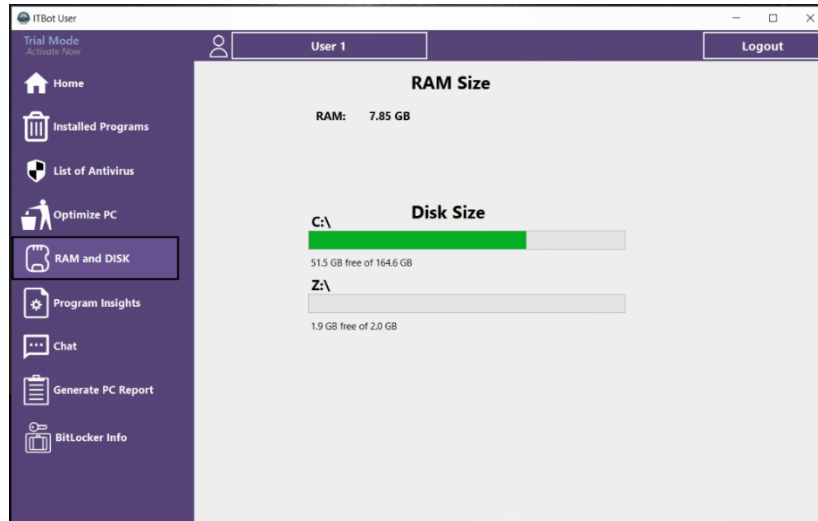
- **List of Antivirus:** See installed antivirus programs.



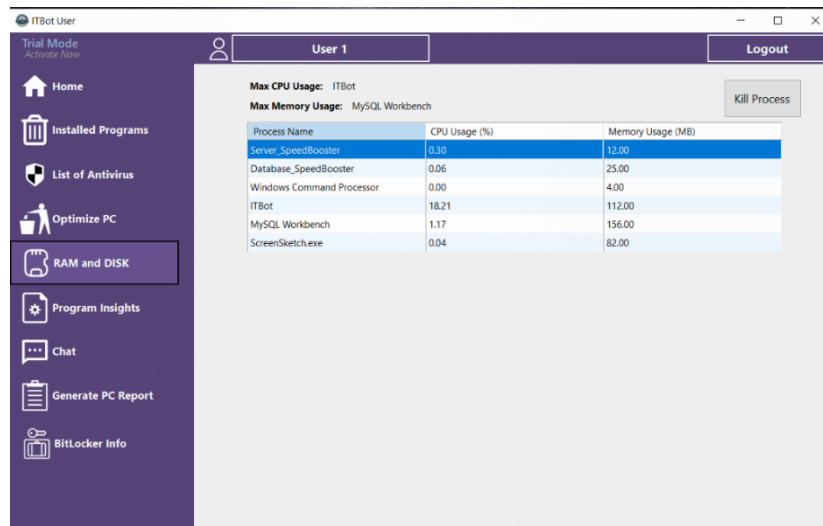
- **Optimize PC:** Clean temporary files and optimize disk space.



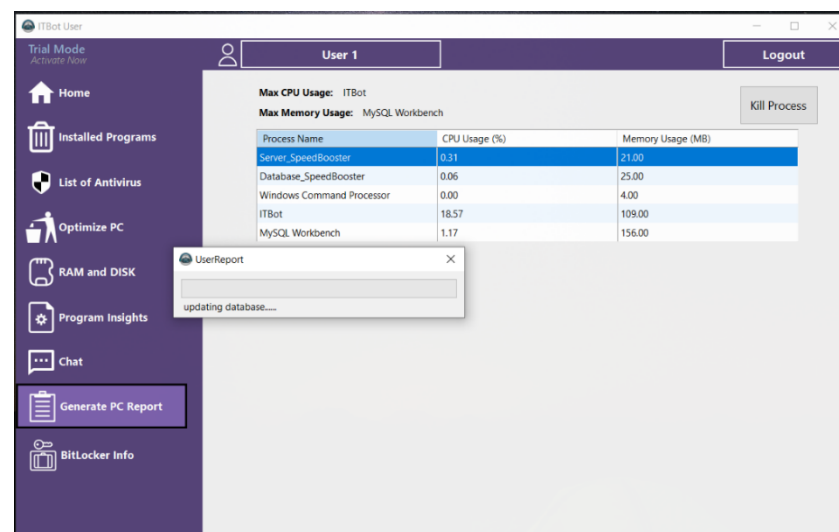
➤ **RAM & Disk Info: Monitor system resources.**



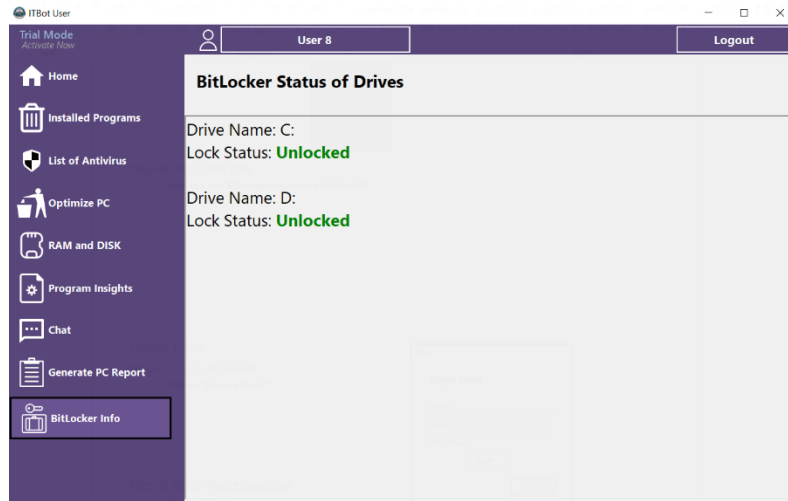
➤ **Program Insights: Manage running processes.**



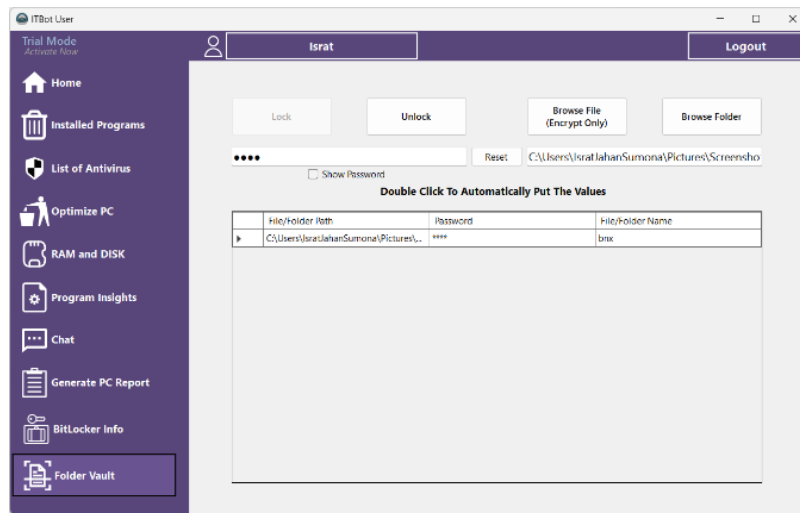
➤ **Generate PC Report: Update PC report for the admin.**



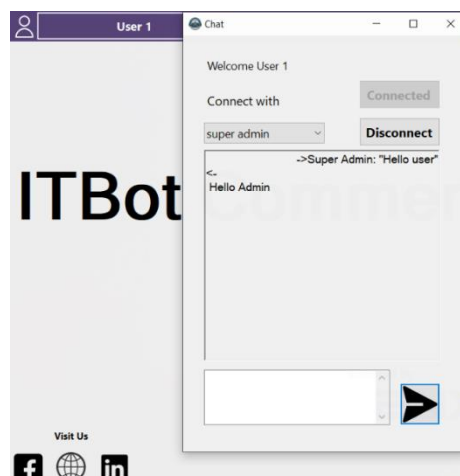
- **BitLocker Info:** Check BitLocker status.



- **File and Folder Protection:** Lock files and folders with passwords, and Admins can view all locked items.



- **Chat:** Instant communication for quick support and troubleshooting.



**All the guest user features are the same as users.

Special ITBot Features

- **Self-Restart:** ITBot automatically restarts itself when the PC is restarted, ensuring continuous protection and monitoring.
- **Key to Uninstall:** A unique key is required to uninstall the ITBot application, enhancing security.
- **Network-Wide Computer Listing:** Displays all computers on the network, whether they are ITBot users or not, providing a comprehensive overview of the network environment.

Special Cybersecurity Features

- **USB and Device Control:** Admins can enable or disable external device insertion to protect against unauthorized hardware.
- **Drive/Folder File Lock & Unlock with Encryption/Decryption:** Securely lock or unlock drives and folders with advanced encryption and decryption capabilities.
- **Website Blocking/Unblocking:** Block or unblock websites on any user's PC for enhanced web security.
- **Network Monitoring:** Track user browsing history, network activity, and manage antivirus settings across all devices.
- **Local User Management:** Manage local and vendor accounts with instant and automatic password updates every 90 days. Ensure strict and secure password monitoring.
- **User Activity Monitoring:** Keep track of all user activities across the network for comprehensive security oversight.